

For Immediate Release

TEAMSUPPORT.COM POWERS CLINICSOURCE.COM GROWTH

WEB-BASED THERAPY PRACTICE MANAGEMENT FAST TRACKS WITH TEAMSUPPORT

(Dallas, TX February 2012) **TeamSupport.com** (<u>www.TeamSupport.com</u>) – the popular provider of web-based customer support and help desk software solutions – today announced a successful integration of the company's Enterprise Edition by <u>ClinicSource.com</u>, an innovative developer of management software for individual and group therapy practices. Their rapidly growing user-base includes thousands of Speech Language Pathologists, Occupational and Physical Therapists, and Mental Health professionals. ClinicSource is 100% Web-based and fully HIPAA compliant.

Launched in 2006, "We quadrupled in size in 2010," said Eric Pita, vice president of operations. "I couldn't imagine having come this far without TeamSupport in place ... it was the only one we evaluated that could replace the four separate programs we were using to manage Billing, Inventory, Customer Service and Development. And do it all in a secure, encrypted environment with 24/7 accessibility."

"It's always gratifying to hear that our software has contributed to the success of a growing technology company, especially one using a SaaS business model like ours," said company CEO Robert C. Johnson. "We designed TeamSupport to allow our clients to provide exceptional customer support by facilitating better internal collaboration and workflows; ClinicSource embraced our concept and took full advantage of its power and functionality."

Used by customer support and help desks worldwide, **TeamSupport** is easily configured and customized; the application is offered in several reasonably priced, upgradeable versions. TeamSupport is scalable from a simple help-desk application to a 100+ seat enterprise-wide customer support and product defect tracking system.

## About TeamSupport

**TeamSupport.com** is a wholly-owned subsidiary of Dallas, TX-based Muroc Systems, Inc., a holding company focused on developing productivity enhancing software products delivered via the Software-as-a-Service (SaaS) model.

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## About ClinicSource

ClinicSource.com, headquartered in North Miami, FL, is a subsidiary of <u>Ingenium Business</u> <u>Solutions, Inc.</u>, a developer and service provider of Web-based, database driven applications. Please visit <u>www.ClinicSource.com</u>

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